



**Partnership
&
Participation**

Who is it for?

The name 'Parent Services' is meant in the widest sense. The majority of us have families where different people are involved in parenting our children besides Dad and Mum. This may include:

- Step Parents
- Grandparents
- Foster Carers
- Older brothers and sisters
- Aunts and Uncles

What is it?

It's rather like a school version of Customer Services providing Parents and Carers with information, advice and support.

•A single point of contact: phone through to Parent Services to Barbara Slack and Gill Buchan for information, advice, support, or to arrange an appointment.

Why are we here?

We are here to:

- Keep you informed of your child's progress and of school life.
- Make sure you have plenty of opportunities to be involved in your child's education.
- Provide support through our Adult Learning Programme.

•We believe that our children are more likely to achieve their true potential if we work very closely with parents and carers.

•Research commissioned by the Department for Education and Skills in 2004 shows a very strong link between achievement and Parent Involvement in Children's Education (PICE)

•Parent Services is here to make it easier for you to be well-informed and involved.

How does it work?

Parents ring school and ask for Parent Services if they need to speak to a Head of Year or the Head of Lower or Upper School.

•Gill and Barbara run the Parent Services reception: they are on the Support Staff Team. They can deal with many enquiries directly or act as a liaison between parents and teachers.

Expectations

We are all on the same side: Teamwork between Learners, Parents & Staff